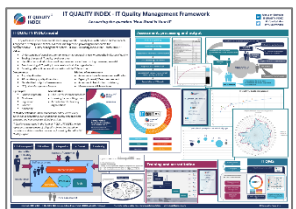


# IT QUALITY INDEX method on a page

## IT quality management framework overview



AITQE - Accredited IT Quality Expert  
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### Trainings and certifications

Course name	Day 1	Day 2	Day 3 - 4	Day 5 - 6	Day 7 - 8	Day 9	Title	Badge
IT Quality Foundation	1 day course						CTQP	
IT Quality Expert	2 day course						CTQE	
IT Quality Manager			2 day course				CTQM	
Knowledge Worker Quality				2 day course			CKWQ	
Certification in IT Quality				6 day course			CTCQ	
Managing Supplier Quality					2 day course		CSQM	
IT Performance Reporting						1 day course	CTPR	
Focus:	Definition of IT quality, quality model	IT Quality assessment	IT QMS design, management, and metrics	Management of non routine work, metrics for knowledge workers	Innovation and collaboration with suppliers	ASL and WDI metrics, metrics networks		